

# Policy for quality and environment

MQA Edizione 8, Rev. A del 24/11/2017

Being fully aware of the need to satisfy with continuity the requirements of customers, the Management of Faster SpA has decided to actuate a System of Quality & Environment Management in compliance with Regulation ISO 9001 and ISO 14001.

The general objectives that the various company functions aim to achieve are:

- Customer satisfaction
- The undertaking to continually improve the quality levels reached, taking into account the risks that may cause undesirable effects on the products
- Selection of suppliers that are on the highest quality and technological levels
- Personnel satisfaction and maintenance of its high level of efficiency
- Commitment to continuous improvement of environmental performances in compliance with legal requirements and voluntary standards, periodically assessing risks according to established criteria

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To reach these objectives, Faster S.p.A. will maintain a Quality & Environment Management System with the following activities:

- PLAN the monitoring of company processes and their efficiency with a view to continual improvement both of the quality and towards the environment;
- TRAINING PROGRAM in the discipline of Quality & Environment for personnel of all levels;
- DO the monitoring of the level of use of renewable energy in order to verify the efficiency of their use;
- OPERATE through Improvement Plans aimed to reduce and prevent environmental pollution generated both by the machining process directly, and induced by the use of the product on the field
- CARRY OUT measures to ensure the improvement of quality and environmental performance of suppliers as well;
- CHECK that the evolution of the technologies used always guarantees a high quality level in full respect of the environment, minimizing environmental impacts;
- GUARANTEE the quality of products supplied through a continual monitoring of company processes;
- CHECK the suitability and correct execution of the planned activities concentrating on the prevention rather than the cure of defects;
- GUARANTEE the compliance with legal and other requirements and actuate actions necessary for the continual adaptation concerning both the quality of the product and the protection of the environment;
- PERIODICAL CHECK of the efficiency of the Quality & Environment Management System;
- GUARANTEE the diffusion, understanding and respect of the Policy for Quality by all personnel at every level, its disclosure to suppliers and its availability to all interested parties.